SHERESA STEEPLE

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# Objective

Enthusiastic, outgoing and fashion-savvy Sales Associate proficient at building positive relationships with new and existing customers by offering superior customer service.

# Education

## Primary school graduate | 2004-2011 | orange field hindu school

## secondary school graduate | 2011-2016 | saraswati girls’ hindu college

* QUALIFICATIONS (CESEC):
* English A (I)
* English B (I)
* Mathematics (II)
* Integrated science (I)
* History (II)
* Principles of Business (I)
* Social Studies (II)
* Spanish (II)

## continuing education | current | couva east secondary

QUALFICATIONS (CAPE):

. Caribbean Studies (pending)

. History (pending)

. Sociology (pending)

. English in literature (pending)

# Skills & Abilities

* Active listening skills
* Computer literate
* Stocking
* Motivated team player
* Exceptional Interpersonal Skills
* Time Management Skills
* Friendly Manner
* Helpful Fashion
* Informative And Helpful
* Customer-oriented

# Expirence

## clerk | rattan’s shopping complex couva |

* Stocked and replenished merchandise according to store merchandising layouts.
* Priced merchandise, stocked shelves and took inventory of supplies.
* Cleaned and organized the store, including the checkout desk and displays.
* Alerted customers to upcoming sales events and promotions.
* Identified potential shoplifters and alerted management.
* Welcomed customers into the store and helped them locate items.
* Educated customers about the brand to incite excitement about the company’s mission and values.
* Used time efficiently when not serving customers, including folding clothes and cleaning out fitting rooms.
* Resolved all customer complaints in a professional manner while prioritizing customer satisfaction.

# References

Available upon request.